

## GENERAL TERMS AND CONDITIONS

- > Registration will be done via contact form/e-mail to [info@ansesu25.de](mailto:info@ansesu25.de) with all the relevant details
- > Mandatory information • First name and surname • Date of birth • Postal address incl. Country • Mail address
- > No mandatory information: • Mobile number (international pattern +49, +44 etc.) & • Organisation (e.g. DGSv, ÖVS etc.)
- > By registering for the event, you consent to the processing and storage of data in the context of the ANSE Summer University 2025
  
- > The date of payment is decisive for the registration fee. Even if the registration form is received before the early bird deadline (first 30 tickets), it will not be considered as early bird if the payment has not been received before the deadlines.
- > Payment of registration fee will be processed in EUR and includes VAT.
- > All bank charges including intermediate bank commission for payment must be paid by participants.
- > Participants from lower and middle income countries are able to register at a reduced registration fee. If you indicate you are from a lower or middle income country, this will be verified.
  
- > Registration will be confirmed after receiving full payment. Those who do not receive a confirmation notice before the congress are requested to contact the registration secretariat at [bw@ansesu25.de](mailto:bw@ansesu25.de) . Only participants who complete their registration will be included in the programme.
- > If payment is not made within 7 days of registration confirmation , the entitlement to a place is cancelled.
- > Registration is confirmed upon payment. No separate notification will be sent. You will receive the invoice once payment has been received and this will serve as proof of payment.

## Cancellation Policy

Requests for registration cancellation must be received in writing by the ANSE SU Registration Secretariat via e-mail to [bw@ansesu25.de](mailto:bw@ansesu25.de)

- Cancellations received before or on **01 July 2025** - full refund less a 10 € administration fee.
- Cancellations received on or **after 01 July 2025** - no refund, name change will be available.

**Please note that ticket refunds will be processed within 30 days after the end of ANSE Summer University 2025, bank charges will be deducted from the refund.**